

GUIDELINES FOR CONFLICT RESOLUTION FOR PARENTS AND COACHES

The purpose of these guidelines is to provide parents and coaches with procedures to follow in the event that there is a belief that the NSB Rules of Conduct are violated or a coaching issue cannot be resolved. The overriding goal of the guidelines is for parents and coaches to serve as role models for children concerning the resolution of issues or conflicts.

If a parent or coach has a complaint, he or she should proceed according to the following sequence:

1. The first step is for the parties to resolve the conflict via person-to-person dialogue. Directly, discreetly and respectfully seek out a discussion with the party concerned. This discussion should take place privately, after all children leave the field. Assistant coaches should attend if appropriate.
2. Coaches must document the issue/complaint and send it to the league president, vice-president, and league commissioner. If step one does not resolve the issue, the parties concerned should contact the league commissioner to serve as a mediator.
3. If this mediation is not successful in resolving the conflict, the parties and the league commissioner should bring the issue to the NSB Board President or Vice President. A three member panel on the NSB Board will have responsibility for a final resolution, which will be provided within 72 hours.

In the event of a fine imposed by an organization or league due to conduct of a coach or player, the following is NSB Policy:

1. A coach or player receiving a fine for the first time, NSB will pay the fine and take any other appropriate action.
2. In the event of a second fine, the coach or player will be asked to pay the fine and to resign from the team for the remainder of the season.
3. If a coach or player would like to be reinstated or have a review of the imposed fine, a coach or player would need to bring the issue to the NSB Board. A three-member panel on the NSB Board will have responsibility for a final resolution.

In the event a player or parent violates the Rules of Conduct, and is ejected from the game or asked to leave the field by either the umpire or team coach, the following is NSB Policy:

1. The offending player or parent will be suspended for one game and will not be permitted to attend the next game.
2. A second occurrence will result in a three game suspension. If this occurs at the end of the regular season, the suspension will carry over to the playoffs.
3. A third occurrence will result in that player and or parent being suspended for the remainder of the season, including all playoff games.